

Diploma of Retail Management



Funding

Business Success Group (BSG) is a Registered Training Organisation who has been contracted by the Department of Education and Training to deliver a range of vocational qualifications under the NSW Productivity Places Program (PPP) to existing workers.

The Productivity Places Program is part of the Commonwealth Government's Skilling Australia for the Future initiative. PPP in New South Wales is managed and administered by the NSW Department of Education and Training in partnership with the Commonwealth.

Course

This qualification provides skills and knowledge required by those aspiring to higher management positions in a retail environment. It applies to those who are providing support to senior management in a larger retail or wholesale outlet or being responsible for the management of a retail store or wholesale outlet.

Eligibility

To be eligible for enrolment under PPP, participants must:

- Not be enrolled in a secondary or tertiary educational institution
- Be an Australian citizen or permanent resident
- Be NSW residents and/or working in NSW

Participants may have previously undertaken or completed other training programs, as long as they are not currently involved with those programs and continue to meet all other participant eligibility requirements.

Fees

Under NSW Department of Education and Training funding arrangements for existing workers, BSG must charge and collect an annual student administration fee of \$1242 per participant. All resources and course materials are included.

Note: Fees may be subject to minor periodic increases. Exemptions will apply to ATSI or disabled participants BSG will provide further details on request.

Delivery

Courses are offered on a fully self paced basis with optional tutorial workshops arranged by request for enrolments of three or more.

BSG also provides full-time support from our skilled and experienced facilitators via email and telephone.

Units Required

- Manage operations to budget
- Set strategic plans
- Manage operational plan
- Manage business customers
- Manage sales and service delivery
- Manage people performance
- Manage effective workplace relationships
- Manage human resource management
- information systems
- Implement continuous improvement

Apply Now.

Call 1300 666 612
Visit www.bsgroup.com.au

Email applications to
nswppp@bsgroup.com.au